

CALIFORNIA PRIVACY RIGHTS

California Consumer Privacy Act

If you live in California and have an established customer relationship with us, you may be able to request certain information and actions from us. The California Consumer Privacy Act (“CCPA”) provides California residents with the following privacy rights:

- **Right to Know:** Consumers have a right to request information about the personal information that we collect, use, disclose, and sell.
- **Right to Delete:** Consumers have a right to request the deletion of personal information that we have collected from them, though we may be permitted to retain personal information for certain purposes.
- **Right to Opt-out of Sales:** While we do not share your information with third parties in exchange for money, we may share your information with third parties to enhance your customer experience, to improve our ability to meet your business needs, and to keep you aware of our products and services. California law considers certain disclosures as “sales” of information, and consumers have a right to direct us not to sell their personal information.
- **Right to Opt-out of financial incentive programs** that we may offer.
- **Non-Discrimination:** We may not discriminate against you for exercising your rights under the CCPA.

The table below describes the categories of Personal Information we collect, the sources we collect the Personal Information from, our business or commercial purposes for collecting and using the Personal Information, and the categories of third parties that may share the Personal Information with.

Category of Personal Information	Source of Collection	Business Purpose for Collection	Sharing of Personal Information
Identifiers	Directly from you. Other Parties You Engage With. Vendors, Product Suppliers, or Service Providers.	Product and Customer Service Support. Marketing and Advertising. Surveys & Promotional Events. Eligibility. Communications. Personalization.	Primary Accountholder or Administrator. Affiliates and Suppliers. Service Providers. Marketing or Advertising Partners. Special Circumstances Recipients. Transaction Recipients. Authorized Third Parties.
Business Relationship Information	Directly from you. Other Parties You Engage With.	Product and Customer Service Support. Marketing and Advertising.	Primary Accountholder or Administrator. Affiliates and Suppliers.

	Vendors, Product Suppliers, or Service Providers.	Communications. Manage Business Needs. Personalization.	Service Providers. Marketing or Advertising Partners. Special Circumstances Recipients. Transaction Recipients. Authorized Third Parties.
Transaction Information	Directly from you. Passively from you. Other Parties You Engage With. Vendors, Product Suppliers, or Service Providers.	Product and Customer Service Support. Marketing and Advertising. Manage Business Needs. Personalization.	Primary Accountholder or Administrator. Affiliates and Suppliers. Service Providers. Marketing or Advertising Partners. Special Circumstances Recipients. Transaction Recipients. Authorized Third Parties.
Payment and Financial Account Information	Directly from you.	Product and Customer Service Support.	Primary Accountholder or Administrator. Service Providers. Special Circumstances Recipients. Transaction Recipients. Authorized Third Parties.
Browsing and Usage Information	Passively from you. Other Parties You Engage With. Vendors, Product Suppliers, or Service Providers.	Marketing and Advertising. Manage Business Needs. Personalization.	Affiliates and Suppliers. Marketing or Advertising Partners.

			Special Circumstances Recipients. Transaction Recipients. Authorized Third Parties.
Video and Images from Branch /Cameras	Passively from you.	Legal, Security, and Safety Reasons. Manage Business Needs.	Special Circumstances Recipients. Authorized Third Parties.
Call Recordings and Chat Transcripts	Passively from you.	Product and Customer Service Support.	Affiliates and Suppliers. Service Providers. Special Circumstances Recipients. Authorized Third Parties.
Inferences	Directly from you. Passively from you. Other Parties You Engage With. Vendors, Product Suppliers, or Service Providers.	Marketing and Advertising. Manage Business Needs.	Affiliates and Suppliers. Service Providers. Marketing or Advertising Partners. Special Circumstances Recipients. Transaction Recipients. Authorized Third Parties.

To make a request under CCPA, please visit our “Exercise Your Privacy Rights” page located at following link: <https://www.siteone.com/en/privacyrequest>. If you need further assistance making a request, please call SiteOne Customer Service at 1-800-SITEONE (1-800-748-3663). We may deny certain requests, or fulfill a request only in part, based on our ability to verify your identity and other legal rights and obligations. Please note that we may require additional information from you in order to honor your request, and there may be circumstances where we will not honor your request, as permitted under the CCPA.

California Shine The Light Disclosure

If you are a resident of California, California Civil Code Section 1798.83 permits you to request, once per year, information regarding the disclosure of your Personal Information to a third party for that third-party’s direct marketing purposes. If you would like to exercise your right to obtain information under

California's Shine the Light Law, please email us at privacyrequest@siteone.com and include "CA Shine the Light" in the subject matter of your email.